



Idaho Behavioral Health Council

Regular Meeting

June 26, 2026

Vision for Idaho's Behavioral Health System

It is our vision that adults, children, youth and their families who live with mental illness and addiction **receive the behavioral healthcare services they need when they need them.**



IBHC Guiding Principles

1) Consumer and Family Voice

Because the voices of consumers of services and their families are crucial to proper implementation of the Idaho Behavioral Health Council's strategic action plan, we commit to include them as indispensable partners in program design, implementation, and evaluation.

2) Cross-System Collaboration

We commit to utilize an inclusive and collaborative approach in the implementation of behavioral health strategic action plan.

3) Promote Evidence and Best Practices

We commit to using known effective practices through the design and implementation of the strategic action plan, including best practices for funding services and supports.

7) Quality, Accountability, and Outcomes

We commit to transparent and continuous evaluation of quality and outcome measures in all programs and services to achieve the best possible outcomes for Idahoans and to achieve effective/efficient use of public dollars

4) Recovery and Resiliency Oriented

We commit to designing a system that focuses on the lifelong process of improving wellness and strives to assist consumers and families in reaching their full potential.

5) Equitable Access

We commit to implementing a system with equal access for all Idahoans regardless of race, ethnicity, gender, socioeconomic status, or sexual orientation. We commit observing all rights as defined in the Americans with Disabilities Act (ADA).

6) Financially Sustainable

We commit to designing and implementing a behavioral health system that is effective, efficient, and financially sustainable.

BEHAVIORAL HEALTH SYSTEM FRAMEWORK

ENGAGEMENT

Strategies to deliver optimal access to healthcare by giving adequate information and support to make decisions about treatment

TREATMENT

Services for those diagnosed with a substance use disorder or other behavioral health condition, ideally evidence-based and client centered

PREVENTION

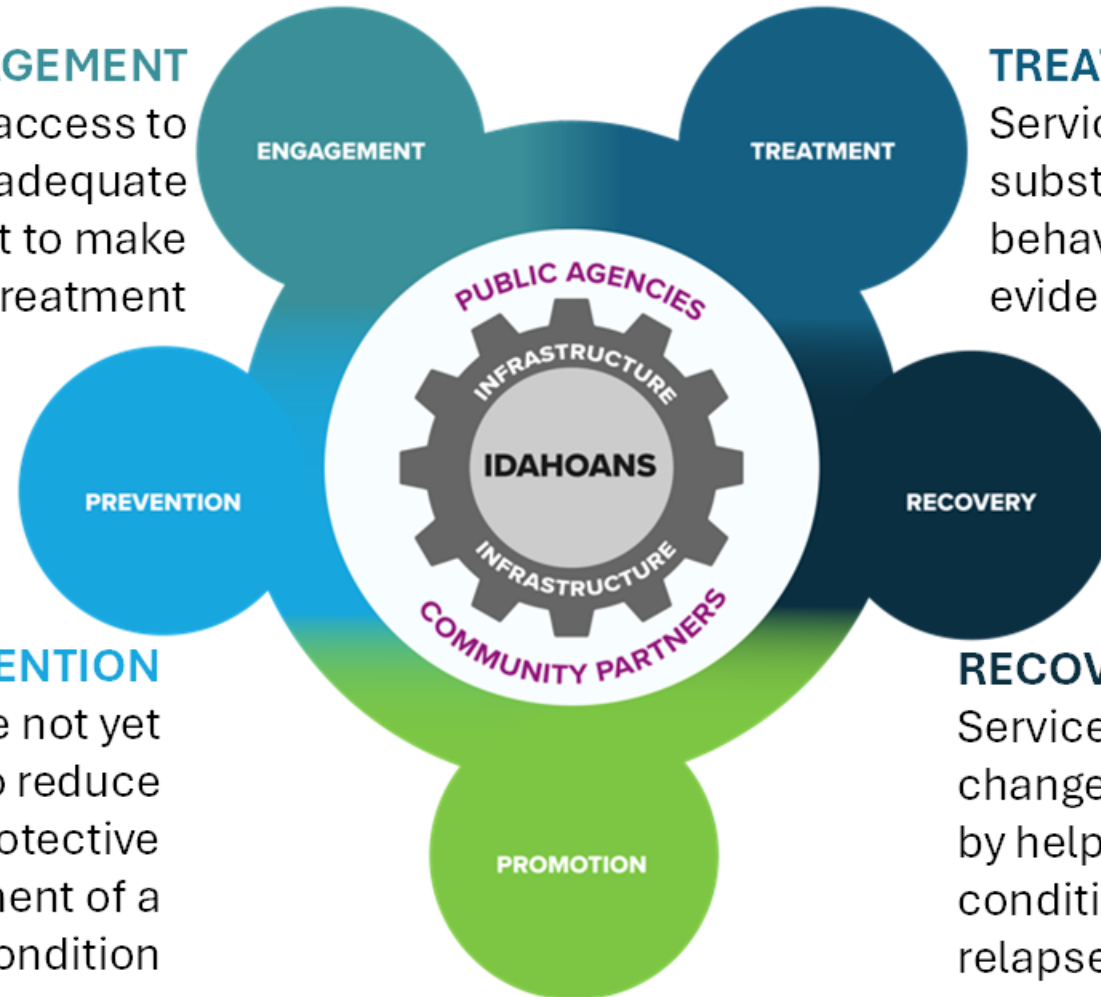
Services and programs for those not yet in need of treatment designed to reduce risk factors and promote protective factors to prevent the development of a behavioral health condition

RECOVERY

Services to support the process of change to improve health and wellness by helping manage behavioral health conditions to minimize the risk of relapse or recurrence

PROMOTION

Supports behavioral health and the ability of individuals to withstand challenging conditions in their environment
Reinforces the entire continuum of behavioral health services



Idaho Opioid Settlement Fund

Priorities for State Fiscal Year 2028



Idaho Opioid Settlement Fund

Idaho Code 57-825

Creates the state-directed opioid settlement fund from state's 40% disbursement

Funds are appropriated by the legislature consistent with settlement agreement

IBHC makes recommendations to the Governor and Legislature's Joint Finance-Appropriations Committee by September 1st each year

FY2027 IBHC Priorities

Top Priority (8 votes)

Prevention and Promotion

High Priorities (6-7 votes)

Treatment

Recovery

Workforce

Next Priorities (5 votes)

Housing

First Responder Support



FY2027 IBHC Priorities as Funded

Top Priority

Prevention and Promotion - Youth Assessment Centers, Drug Awareness Media Campaign, Children's Advocacy Centers (also treatment)

High Priorities

Treatment – Behavioral Health Services, Allumbaugh House*, ACT*, Children's Advocacy Centers,

Recovery – Peer Support Services*, Recovery Center

Workforce -

Next Priorities (5 votes)

Housing -

First Responder Support -

*Opioid Settlement Fund

IBHC Website

<https://behavioralhealthcouncil.idaho.gov/idaho-opioid-settlement-fund/>

Idaho Opioid Settlement Fund

Idaho Code 57-825 directs the Idaho Behavioral Health Council to make recommendations to the Governor and the Legislature's Joint Finance-Appropriations Committee for use of the state's portion (40%)* of the opioid settlement funds by September 1st each year.

- [Idaho Code 57-825](#)
- [Idaho Attorney General Opioid Settlement](#)
- [Approved Uses for Opioid Settlement Funds](#)

*The funds received from the Idaho opioid settlement are divided according to an intrastate allocation agreement which allots the state (40%), participating local cities and counties (40%), and public health districts (20%). For more information, please visit the Idaho Attorney General Opioid Settlement webpage linked above.

IBHC Opioid Recommendation Process

The IBHC has no spending authority itself. Priorities from the IBHC are submitted to the Governor for incorporation into the state budget process. During this process, the Governor's Office and the Division of Financial Management work with various state agencies to include suitable recommendations in the Governor's budget.

Final appropriation authority rests with the Legislature. The Joint Financial Appropriations Committee (JFAC) and the Legislative budget staff also review each state agency's budget and determine how the IBHC recommendations are funded.

Due to the variability of funding from the opioid settlement fund and flexibility of the state budgeting process, the IBHC submits its recommendations as priority requests rather than specific budget items.

Fiscal Year 2028 Opioid Recommendation Process

Members of the public and Idaho state agencies are invited to submit proposals and make recommendations to the Idaho Behavioral Health Council. Submissions will be accepted by email to IdahoBehavioralHealthCouncil@idcourts.net until June 5, 2026. Ideally, submissions should reference the [approved opioid abatement strategy](#) and suggest a specific state agency budget. However, all recommendations will be provided to the Council and published on this website.

TIMELINE	RESPONSIBLE PARTY
May 4 – June 5, 2026	IBHC solicits agency proposals and public input
June 26, 2026	IBHC votes on priority recommendations
August 28, 2026	IBHC submits recommendations to the Governor
Fall 2026	Governor incorporates IBHC recommendations into agency budgets
Spring 2027	Legislature appropriates Opioid Settlement Funds
July 1, 2028	Agency budgets include funded items from the Opioid Settlement Fund

Recommendations

Fiscal Year 2028

- [Categorized Proposals for FY2027 Opioid Settlement Fund Recommendations](#)

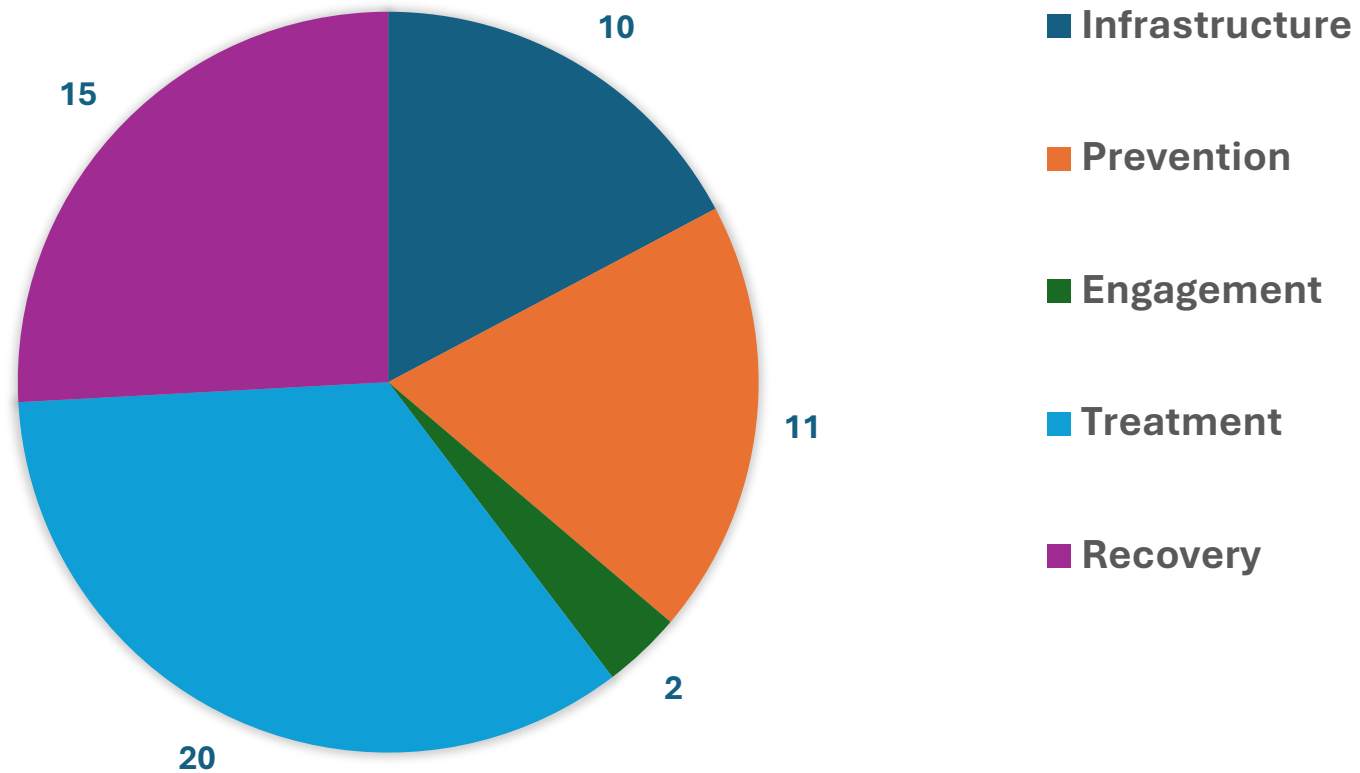
Fiscal Year 2027

- [FY2027 Funded by Legislature](#)
- [FY 2027 IBHC Recommendations](#)
- [Categorized Proposals for FY2027 Opioid Settlement Fund Recommendations](#)

Fiscal Year 2026

- [FY 2026 Funded by the Legislature](#)
- [FY 2026 IBHC Recommendations to the Governor](#)
- [Categorized Proposals for FY2026 Opioid Settlement Fund Recommendations](#)

FY2028 IBHC Public Comment - *Framework*



FY2028
IBHC Public
Comment -
Framework

Infrastructure

Workforce (6)

Prevention

Primary Prevention (9)

Overdose Prevention (2)

Treatment

MOUD (14)

Non-MOUD, including alternate pain,
addressing trauma (6)

Recovery

Supportive/Sober Housing (3)

Peer Support (3)

Recovery Centers (3)



FY2028 IBHC Public Comment

Opioid Abatement Strategies

30	B – Support People in Treatment and Recovery
19	A – Treat OUD
19	C – Connect People Who Need Help to the Help They Need (Connections to Care)
13	D – Address the Needs of Criminal Justice Involved Persons
11	E – Prevent Misuse of Opioids
9	H – Pregnant or Parenting Women and Families, Babies with Neonatal Abstinence Syndrome
7	F – Prevent Overdose Deaths and Other Harms
2	I – First Responders
1	J – Leadership, Planning and Coordination

FY2028 IBHC Public Comment

Opioid Abatement Strategies

-
- 6 D5 – Provide evidence-informed treatment, including MAT, recovery support, harm reduction, or other appropriate services to individuals with OUD and any cooccurring SUD/MH conditions who are leaving jail or prison have recently left jail or prison, are on probation or parole, are under community corrections supervision, or are in re-entry programs or facilities.
 - 6 B1 – Provide comprehensive wrap-around services to individuals with OUD and any cooccurring SUD/MH conditions, including housing, transportation, education, job placement, job training, or childcare.
 - 5 B2 – Provide the full continuum of care of treatment and recovery services for OUD and any co-occurring SUD/MH conditions, including supportive housing, peer support services and counseling, community navigators, case management, and connections to community-based services.
 - 4 B6 - Provide access to housing for people with OUD and any co-occurring SUD/MH conditions, including supportive housing, recovery housing, housing assistance programs, training for housing providers, or recovery housing programs that allow or integrate FDA-approved medication with other support services.
 - 5 D4 - Provide evidence-informed treatment, including MAT, recovery support, harm reduction, or other appropriate services to individuals with OUD and any cooccurring SUD/MH conditions who are incarcerated in jail or prison.

FY2028 IBHC Priority Voting



FY 2028 Opioid Settlement Fund Priorities

IBHC Recommendations Categories

All fields marked with * are required and must be filled.

Member Name *

Please select three (3) categories for prioritization.

- Infrastructure - Behavioral Health Workforce Development
- Prevention
- Treatment
- Recovery Services
- Supportive/Sober Housing
- First Responder Support

Submit



FY2028

IBHC

Priority

Voting

Results



Crisis Center
Implementation
Team

June 26th, 2026

History of Crisis Center Team Decision Making Process

- Implementation Team was established & began meeting (Jan 2025)
- Majority voting determined the approved action items (Feb 2025)
- Formal Implementation Team documents were finalized (April 2025)
- Sub Teams developed, staffed, and began meeting to execute action plan (June 2025)
- Review of Sub Team Accomplishments (June 4th & 17th, 2026)



Crisis Center Priorities

Increasing

- Increasing public awareness to promote appropriate crisis center utilization.

Expanding

- Expanding youth crisis services to ensure statewide access.

Enhancing

- Enhancing coordination and efficiency among crisis centers for seamless service delivery.

Securing

- Securing long-term funding for adult crisis centers to maintain stable operations.

Sub-Team One Accomplishments and Discussion

Work of Sub Team lead Rebekah Koepnick & membership!



Priority: Increasing
Increasing public awareness to promote appropriate crisis center utilization.

Sub Team - Action Steps

Action Item #1: Form a dedicated awareness sub-team to design and implement an outreach campaign that clearly communicates crisis center services and eligibility criteria.

Action Item #2: Collaborate with community partners (e.g., law enforcement, hospitals, shelters, schools) to educate front-line personnel on crisis center services and referral processes, ensuring appropriate utilization.



Journey to Now

Our official Kick-off meeting was June 16, 2025

- Summer schedules brought a bit of a challenge
- Assembled a sub-team

Content Development Document

- Give focus to what we wanted to say and who we wanted to say it to.

Resources

- Did not have a marketing budget. Discussed resources that were available.

Magellan Marketing

- Current and future marketing for the Crisis Centers
- Spotlight for Crisis Centers in Member and Provider newsletters
- Crisis Center specific ad on Magellan FaceBook page



Journey to Now



[For Members](#) [For Providers](#) [About Us](#) [Contact Us](#)

Quarterly Peak Newsletter

Magellan Healthcare of Idaho features a provider newsletter called The Quarterly Peak. This quarterly newsletter contains the latest updates, insights, and opportunities related to the Idaho Behavioral Health Plan (IBHP). Below you will find the most current issue and an archive of past issues.

Winter 2025



Meet Magellan Healthcare Provider Relations Manager, Rebekah Nansel



Spotlight on IBHP services: Team-based & collaborative Wraparound planning



Now accepting applications for the 2026 Member and Family Advisory Committee



Crisis Centers: Free, 24/7 support when you need it

Crisis Centers: Free, 24/7 support when you need it



If you or someone you serve is facing a mental health or substance use crisis, or simply needs immediate support, Idaho's crisis centers are here to help. These centers offer compassionate, confidential care to help people through tough moments and connect them with ongoing resources. Staff work with each person to understand what's happening and find the right support for a safer, more hopeful next step. A crisis can look different for everyone. It may include:

Journey to Now

Subject Matter Expert for Outreach

- Offered tools and ideas - what her approach is for rural outreach and target audiences

Top 3 Priority Agencies

- Crisis Centers identified top 3 priority agencies to provide outreach sessions to.

Data Reporting on Outreach

- Waiting for 3 months post outreach
- Will compare data for same timeframe of previous year





Implementation Team Feedback & Next Steps

- Implementation team reviewed sub teams work accomplished
- Sub Team to deliver report to Implementation Team
- Implementation team to review the final report and follow IBHC closeout procedures

Sub-Team Two Accomplishments and Discussion

Work of Sub Team leads Alexis Gygax Adams
Yezenia Lora, and team members!



Priority: Expanding

Expanding youth crisis services to ensure statewide access.

Sub Team - Action Steps

Action Item #1: Facilitate collaborative discussions between Youth Crisis Centers and Youth Assessment Centers to clarify roles, identify potential synergies, and assess feasibility for co-location based on existing program standards.

- Conducted comprehensive meetings with 3 of the 4 Youth Crisis Centers statewide.
- Engaged with 12 of 12 Youth Assessment Centers across the state.
- Initiated analysis and review of data collected from collaboration meetings.



Successes & Opportunities Continued

Action Item #2: Conduct a statewide needs assessment to evaluate regional gaps in youth crisis services, ensuring data-driven decisions for new crisis center locations.

- Obtained community feedback on current youth crisis services throughout the state
- Completed site visits at various locations
- Discussion of the needs assessment findings and the recommendations to be incorporated into the report.





Implementation Team Feedback & Next Steps

- Implementation team reviewed sub teams work accomplished
- Sub Team to deliver report to Implementation Team
- Implementation team to review the final report and follow IBHC closeout procedures
- The Implementation Team is still interested in doing more with this priority

Sub-Team Three Accomplishments and Discussion

Work of Sub Team leads Val Seeley Alyson Christianson,
and team members!



Priority: Enhancing

Enhancing coordination and efficiency among crisis centers for seamless service delivery.

Successes & Opportunities

Action Item #5 Successes

Establish Regular Statewide Meetings

- Statewide crisis center collaborative meetings have been held monthly (switched to every other month in February).
- Collaboration has been positive and productive.

Action Item #5 Opportunities

- Crisis Centers in regions 2,3,4 and 5 have participated in collaboration meetings. Crisis centers in regions 6 and 7 have contributed through sub team members but have not yet attended. Have not yet been able to connect with crisis center in region 1.



Successes & Opportunities Continued

Action Item #6 Strengthen Crisis Center Networks

Successes

- Monthly collaboration meetings have strengthened the Crisis Center Network. Reports indicate appreciation for increased understanding of how each crisis center operates, their unique needs, partnerships and strengths.
- They continue to explore ways to improve efficiency and enhance services. They have identified “continuum of care” as a desired “SOP”. Many individuals utilize more than one crisis center and standardizing information gathered at intake and discharge will enable shared information to be more complete and efficient when clients sign releases.
- Other network enhancements in future could include “detox” treatment, expansion of eligibility requirements and integration of MCR.



Priority: Securing

Securing long-term funding for adult crisis centers to maintain stable operations.

Successes & Opportunities

Action Item #7 Establish Sustainable Statewide Funding

- Most important KPI identified is the return on investment related to the number of diversions from the ED and the jail.
- Every crisis center tracks this data but utilize different metrics based on agency protocols.





Implementation Team Feedback & Next Steps

Priority: Enhancing coordination and efficiency among crisis centers for seamless service delivery.

- Implementation team reviewed sub teams work accomplished
- The Implementation Team is still interested in doing more with this priority

Priority : Securing long-term funding for adult crisis centers to maintain stable operations.

- Implementation team reviewed sub teams work accomplished
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Idaho Community Resource Network

Quarterly Update

June 26, 2026



IDAHO DEPARTMENT OF
HEALTH & WELFARE



Promotion #1, Program Awareness and Reduction of Stigma: Develop an outreach and marketing strategy to increase awareness of publicly and privately funded programs and services. Address and reduce behavioral health stigma.



Prevention #1, Primary Prevention Programs and Protective Factors: Identify and implement coordinated evidence-based or evidence-informed primary prevention strategies that support community, family, and child well-being. Identify opportunities to minimize risk factors and enhance protective factors and promote long-term resiliency in children, youth, and adults with a significant emphasis on those having trauma symptoms.



Prevention #2, Foster Care: Collaborate across IDHW Divisions to expand services to youth residing in out-of-home placements, foster care, and adoptive family homes.



To advance Idaho's behavioral health priorities, partners across healthcare, education, prevention, government, and community organizations came together to create a shared system for resource navigation and support.

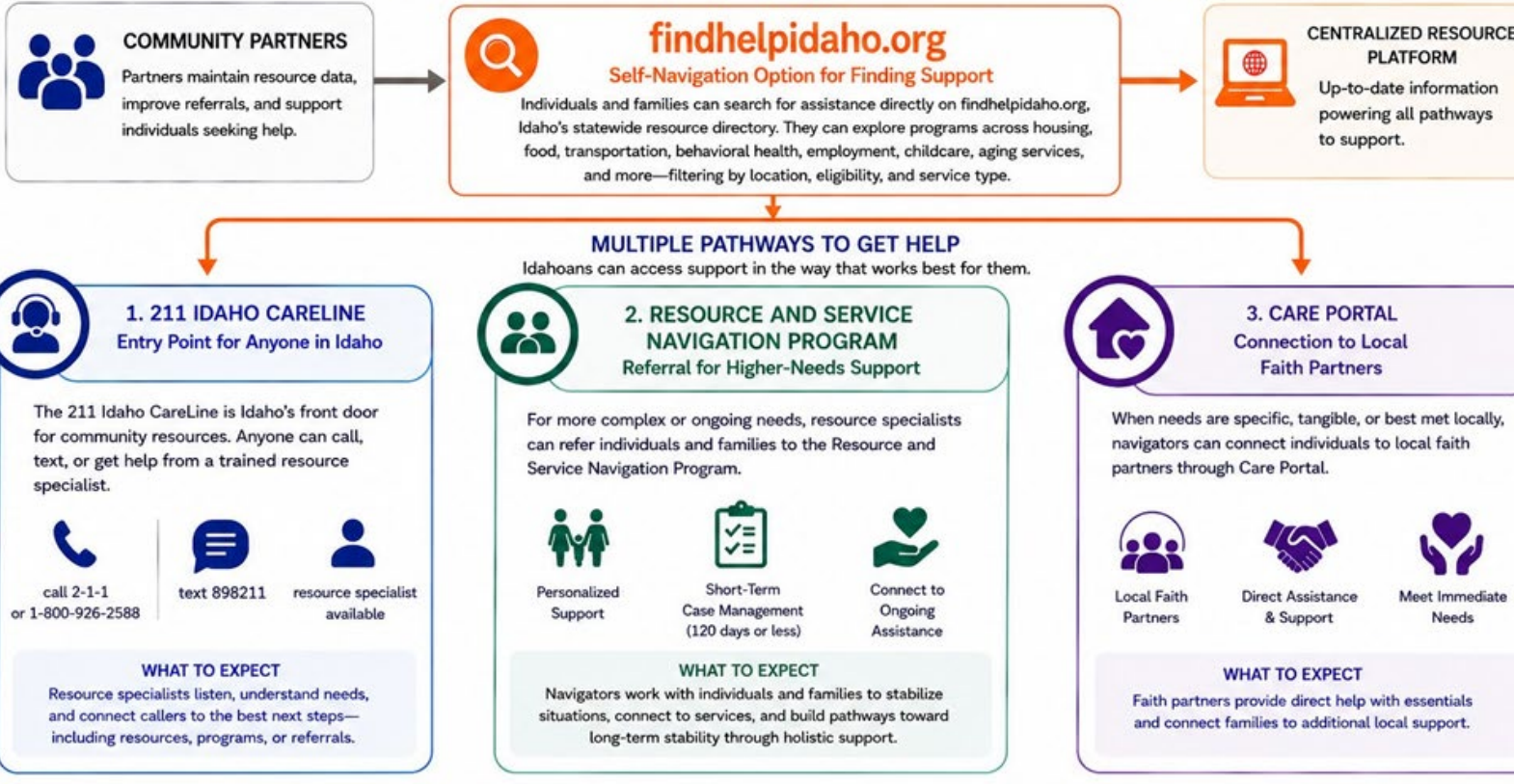
- One statewide network
- Multiple pathways to access help
- Coordinated support across sectors
- A "No Wrong Door" approach for Idahoans

ICRN is the infrastructure that connects people, services, and systems—making help easier to find, access, and navigate.



Idaho Community Resource Network (ICRN)

One system. Multiple pathways. Support that meets people where they are.



BUILT ON TRUST & COMMUNITY

- ✓ Statewide network
- ✓ Local relationships
- ✓ Compassionate, person-centered support
- ✓ No wrong door—just different paths

EXAMPLES OF SUPPORT

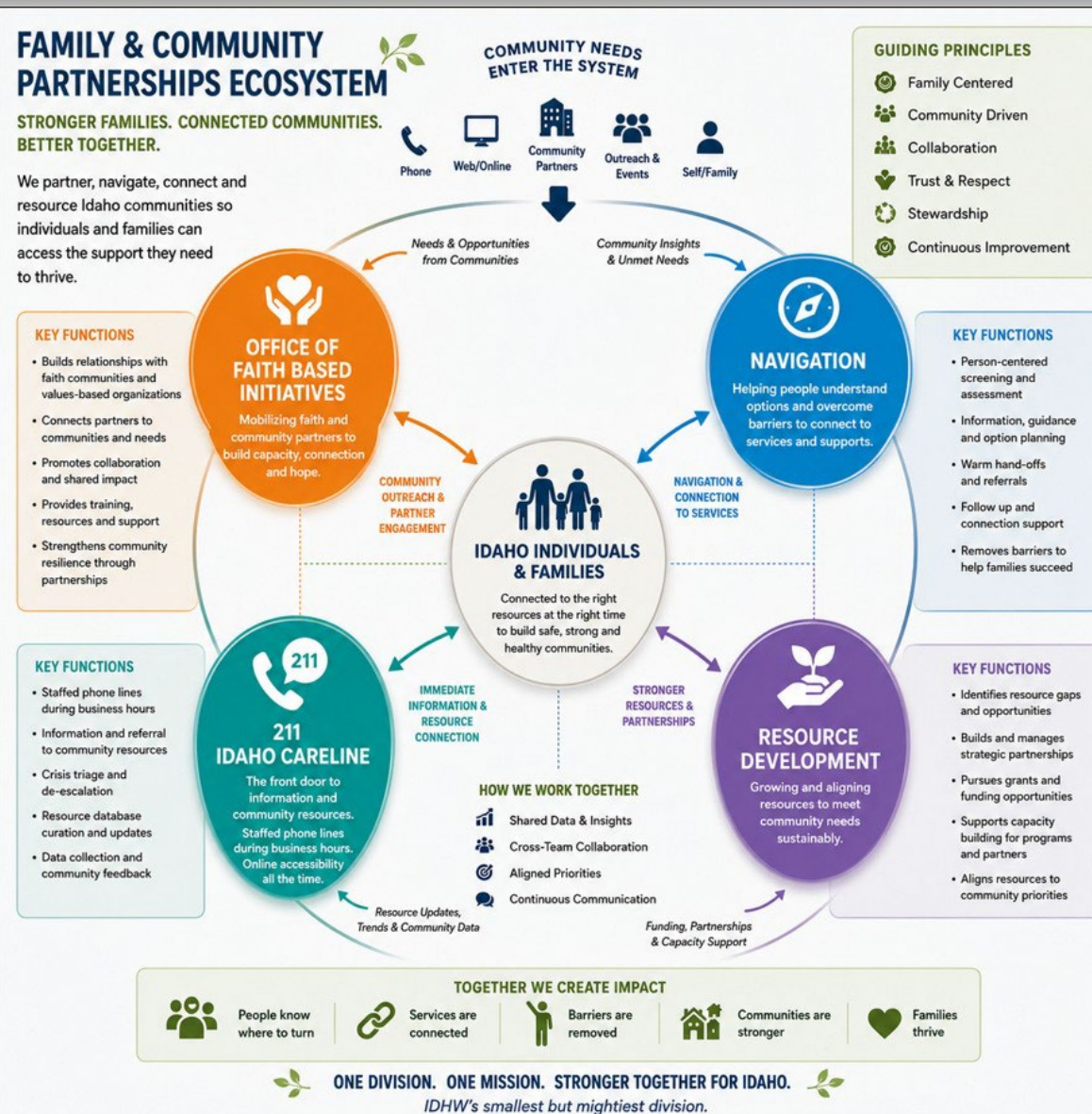
Housing | Food | Transportation | Behavioral Health | Employment | Childcare & Family | And More

ACCESS IS EASY

call 2-1-1 or 1-800-926-2588
text 898211
resource specialist available

Help is here. Whenever you need it. However you need it.

One system. Multiple pathways. Countless ways to help Idahoans thrive.



- 211 Idaho CareLine
- Statewide Service and Resource Navigation
- Resource Development
- Office of Faith Based Initiatives



Care portal is a needs hosting platform with national engagement. In Idaho, families or individuals in need can connect with a Navigator, trained to enter the needs in CarePortal. Churches, businesses, individuals, and community organizations can fill needs and connect with families through [CarePortal](#). The goal is to improve family and individual connections to community-based support, and reduce government reliance on assistance.





Vision for the Future

- Every Idahoan can easily **find and access help** through **trusted, coordinated pathways**.
- **Behavioral health and social service navigation** are integrated, reducing fragmentation and duplication.
- **Community organizations, healthcare providers, schools, and state agencies** share a common resource network.
- **Data-driven insights** improve service delivery and inform statewide planning.
- Individuals receive **support earlier**, preventing crises and promoting long-term well-being.



- **Faster access to help** through multiple entry points (211, findhelpidaho.org, providers, schools, community organizations).
- **Reduced frustration** navigating complex systems and eligibility requirements.
- **More access** for rural, frontier, and underserved communities.
- **Improved behavioral health outcomes** through earlier identification and connection to services.
- **Greater continuity of care** as individuals move between systems and providers.
- **Stronger communities** through increased collaboration among local organizations and state partners.



Goal Area	What Success Looks Like
Resource Access	More Idahoans can find help
Resource Navigation	More successful connections to community resources
Resource Quality	Accurate, reliable resource information
Community Engagement	More trusted access points promoting ICRN
Cross-System Coordination	Organizations working together through a shared system
Continuous Improvement	Data informs decisions and improvements

We are measuring system-level outcomes.



Key Performance Indicator	2025 Baseline	2026 Goal	2029 Goal
findhelpidaho.org Visitors	43,860	50,000	TBD
Searches Conducted	122,807	140,000	TBD
211 Contacts	79,572	91,000	TBD

Awareness and utilization continue to expand across Idaho.



Key Performance Indicator	2025 Baseline	2026 Goal	2029 Goal
findhelpidaho.org Service Connections	16,818	18,500	TBD
211 Service Connections	103,077	110,000	TBD



findhelpidaho.org



Powered by United Ways of Idaho

Idaho CareLine • DHW



Get Connected. Get Help.

Dial 211 or 800-926-2588

Text 898211

211.idaho.gov

The goal isn't simply more searches. The goal is more **successful connections to community resources.**



How partners across healthcare, education, prevention, and community services are using the network to connect Idahoans to support:



findhelpidaho.org: Benefits



Free & Open Network

- Free for those seeking services
- Free for Community Based Organizations
- No wrong door approach

Private. Secure. Accessible.

- HIPAA & FERPA Compliant
- HITRUST Certified
- WCAG 2AA compliant

Relevant. Easy. Up to Date.

- Provides local, statewide and national programs
- User-friendly platform
- Programs updated every 6-months

Tools for Community Based Organizations

- Manage your program listings
- Track client outcomes
- Data Analytics





“United Ways of Idaho has helped transform findhelpidaho.org into a **trusted statewide resource** connecting Idahoans to free and reduced-cost services. As stewards of this work within the Idaho Community Resource Network, we are **building the partnerships, infrastructure, and shared vision** needed to make access to support easier, more coordinated, and more equitable across our state.”

Sarah C. Kelly, Community Data & Integration Coordinator
United Way Treasure Valley



findhelpidaho.org



Powered by United Ways of Idaho

Idaho CareLine • DHW



Get Connected. Get Help.

Dial **211** or **800-926-2588**

Text **898211**

211.idaho.gov



“Our teens are telling us something important: They are worried about their futures and trying to navigate increasingly adult problems with limited support. Integrating 211 into Idaho's prevention efforts gives us an opportunity to respond differently.

Not simply by telling young people what to avoid, but by helping them build the connections, confidence and opportunities that help them thrive.”

Jennie Sue Weltner, Executive Producer, Idaho Public Television

KNOW Vape and Unaltered State Campaign





“The Community Health & Engagement team at the St. Luke’s Health System is committed to promoting and supporting the ICRN through a variety of ways.”

- Promoting resources through bilingual community outreach and trusted local partnerships.
- Including findhelpidaho.org and 211 in mental health and suicide prevention materials.
- Expanding awareness through employee and community-facing communications.

Erin Pfaeffle, Senior Director
Community Health & Engagement



Eat More Color!

March is National Nutrition Month

The best way to get vitamins and minerals is to eat many kinds of colorful fruits and vegetables. You can eat them fresh, frozen, canned, or dried. Choose types without added salt or sugar.

Eating healthy foods can lower your risk of heart disease, type 2 diabetes, and cancer.

Sources: The American Heart Association, CDC

Need Support?

Discover local programs that help individuals access fresh fruits and vegetables by scanning the QR code below.



StLuke's



MANDATED REPORTERS - EMPOWERED SUPPORTERS



NOT EVERY CONCERN MEANS A CHILD IS UNSAFE.

Sometimes families are struggling with poverty, stress, or lack of resources – that’s where you can make a difference.

Use the **211 Idaho CareLine** to connect families with local nonprofits, charities, and faith-based organizations who can support with food, housing, mental health, and more.

When you suspect a child is being abused or neglected, **you must report.**

When you see a family struggling, **you can support.**

NOT SURE? REPORT.

SUPPORT:

Local, regional, and statewide assistance is available.

Visit the **211 Idaho CareLine**. Representatives available Monday - Friday 8:00 a.m. – 6:00 p.m. MT.



Idaho CareLine • DHW



Call **211** or **800-926-2588**
Text **898211**

211 is free and confidential.

REPORT:

Report child abuse, neglect, or abandonment at:

- **855-552-KIDS** (5437)
- Local law enforcement
- Call **211** or **800-926-2588**

LEARN MORE ABOUT REPORTING



All callers can remain anonymous.

"Understanding that families can access support without automatically entering the child protection system is critical. By empowering trusted adults with tools and resources, we can help address challenges earlier and connect families to the support they need—before a crisis requires Child Welfare involvement."

Wendy Seagraves, Deputy Division Administrator

Youth Safety and Permanency, Idaho Department of Health and Welfare



"With the cards headed to roughly 17,000 classrooms statewide, we are proud to help get this much-needed resource into the hands of the educators who use it. We look forward to continuing this work alongside our partners."

Hannah Crumrine, Youth Suicide Prevention Coordinator, Idaho Department of Education

MANDATED REPORTERS - EMPOWERED SUPPORTERS

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Idaho CareLine • DHW
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211 is free and confidential.

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• Local law enforcement
• Call **211** or **800-926-2588**

LEARN MORE ABOUT REPORTING

All callers can remain anonymous.



The Idaho Community Resource Network is transforming individual programs, organizations, and access points into a connected ecosystem of support that helps Idahoans find resources earlier, more easily, and through the pathways they trust.

Idaho CareLine • DHW



Get Connected. Get Help.

Dial 211 or 800-926-2588
Text 898211

211.Idaho.gov



findhelpidaho.org



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Resource Development & Validation

4theLoveOfKinship

Boise State University – School of Public & Population Health (Communities for Youth)

Casey Family Programs

Eastern Washington University – Family Resource and Training Center

Idaho Association for the Education of Young Children (Idaho AEYC)

Idaho Behavioral Health Council

Idaho Department of Health and Welfare (IDHW)

Idaho Department of Juvenile Corrections (IDJC)

Idaho Foodbank

Idaho Health Data Exchange (IHDE)

Idaho Public Television

Project ECHO Idaho – University of Idaho

St. Luke's Community Health

United Way of Treasure Valley

UnitedHealthcare



Public Outreach & Awareness

Boise State University – School of Public & Population Health (Communities for Youth)
CareSource
Casey Family Programs
Central District Health
City of Boise – Our Path Home
Eastern Idaho Public Health
Idaho Association for the Education of Young Children (Idaho AEYC)
Idaho Department of Health and Welfare (IDHW)
Idaho Foodbank
Idaho Health Data Exchange (IHDE)
Idaho Public Television
St. Luke's Community Health
United Way of Treasure Valley
UnitedHealthcare



- Expand awareness of ICRN resources
- Foster cross-sector collaboration
- Support sustainable resource navigation
- Advance data-informed decision making
- Reduce barriers to access



Contact with Questions or Ideas:
Casie.Jones@dhw.idaho.gov



IDAHO DEPARTMENT OF
HEALTH & WELFARE
DIVISION OF FAMILY & COMMUNITY PARTNERSHIPS

2024-2028 IBHC Prioritized Recommendations

- Workforce
- Program Awareness and Anti-Stigma
- Primary Prevention Programs and Protective Factors
- Foster Care
- Diversion Systems
- Help the Helpers
- Crisis Centers
- Criminal Justice – Continuum of Care
- Treatment Courts
- Competency Restoration
- Supportive Housing

IBHC Website

<https://behavioralhealthcouncil.idaho.gov/2024-sap/>

2024-2027 IBHC Strategic Plan Implementation

Implementation Dashboard - Updated June 25, 2026

Click on each recommendation below for more information on its implementation.

PRIORITY RECOMMENDATIONS
Infrastructure #1: Workforce Implement strategies to increase recruitment and retention to strengthen the behavioral health professional workforce.
Promotion #1: Program Awareness and Reduction of Stigma Develop an outreach and marketing strategy to increase awareness of publicly and privately funded programs and services. Address and reduce behavioral health stigma.
Prevention #1: Primary Prevention Programs and Protective Factors Identify and implement coordinated evidence-based or evidence-informed primary prevention strategies that support community, family, and child well-being. Identify opportunities to minimize risk factors and enhance protective factors and promote long-term resiliency in children, youth, and adults with a significant emphasis on those having trauma symptoms.
Prevention #2: Foster Care Collaborate across IDHW Divisions to expand services to youth residing in out-of-home placements, foster care, and adoptive family homes.
Engagement #4: Diversion Systems Develop early diversion and deflection tactics to avoid long-term engagement with the criminal justice system: prearrest, post arrest, and beyond.
Engagement #9A: Help the Helpers Provide support to individuals with occupational exposure to secondary trauma from working in the justice system, crisis response, and as first responders, and their families.
Treatment #1: Crisis Centers Expand the functionality of crisis centers.
Treatment #3: Criminal Justice-Continuum of Care Ensure continuity of care for those entering and leaving the criminal justice system by providing treatment and ensuring links to services for those coming out of incarceration.
Treatment #4: Treatment Courts Support Treatment Court programs.
Treatment #5: Competency Restoration Review and reform the competency restoration process for adults (18-211/212) and juveniles.
Recovery #1: Supportive Housing Increase availability of supportive housing for people with behavioral health conditions.

IBHC Website

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Implementation Dashboard – Updated June 25, 2026

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Prevention #1: Primary Prevention Programs and Protective Factors Identify and implement coordinated evidence-based or evidence-informed primary prevention strategies that support community, family, and child well-being. Identify opportunities to minimize risk factors and enhance protective factors and promote long-term resiliency in children, youth, and adults with a significant emphasis on those having trauma symptoms.
Prevention #2: Foster Care Collaborate across IDHW Divisions to expand services to youth residing in out-of-home placements, foster care, and adoptive family homes.
Engagement #4: Diversion Systems Develop early diversion and deflection tactics to avoid long-term engagement with the criminal justice system: prearrest, post arrest, and beyond.
Engagement #9A: Help the Helpers Provide support to individuals with occupational exposure to secondary trauma from working in the justice system, crisis response, and as first responders, and their families.
Treatment #1: Crisis Centers Expand the functionality of crisis centers.
Treatment #3: Criminal Justice–Continuum of Care Ensure continuity of care for those entering and leaving the criminal justice system by providing treatment and ensuring links to services for those coming out of incarceration.
Treatment #4: Treatment Courts Support Treatment Court programs.
Treatment #5: Competency Restoration Review and reform the competency restoration process for adults (18-21)/212) and juveniles.
Recovery #1: Supportive Housing Increase availability of supportive housing for people with behavioral health conditions.

IBHC Website

<https://behavioralhealthcouncil.idaho.gov/2024-sap/>

Crisis Centers

Treatment #1:

Expand the functionality of crisis centers

Sponsored by:

Idaho Department of Health and Welfare

Project Information

Project Documentation

[Project Charter](#)

[Crisis Centers Scope of Work - Updated 1-2-2026](#)

Project Status

Updated June 24, 2026

The IBHC Crisis Center Implementation Team identified four action items and is supported by three action teams. Action items #3 and #4 are supported by the same team.

- **Increase Public Awareness and Understanding of Crisis Center Services.** The team supporting this action item worked closely with crisis center managers and Magellan's Crisis Director and Marketing Director to provide outreach about crisis center services and eligibility for services. Magellan committed to the effort by providing spotlights in member and provider newsletters, and social media and radio spots specifically dedicated to the crisis centers. The crisis centers themselves continually provide outreach and collaborate with key community partners. The team identified these partners as hospitals, law enforcement, fire departments and EMS, schools, the foster care system, shelters, tribes, and faith-based organizations. The original objectives identified by this team are completed, and they are in process of evaluating the effectiveness of the campaign by measuring the overall increase in referrals. However, the source of referrals cannot be identified specifically due to current data collection practices.
- **Expand Crisis Centers for Youth Across Idaho.** This action item was accomplished by determining the need for youth crisis services in the state. The action team developed this information by interviewing each of the 12 youth assessment centers, as well as the 4 existing youth crisis centers. They also incorporated a needs assessment conducted by Region 2 Regional Behavioral Health Board. The team analyzed data, reviewed service provision and the referral processes between the assessment and crisis centers. They examined the benefits of co-location, primarily due to the barrier of distance when making referrals. In northern Idaho, the barrier is especially acute where there are no youth crisis centers in Regions 1 and 2. The objectives for this action item are complete. The team is drafting a stakeholder collaboration report and collaboration documentation.
- **Improve Crisis Center Utilization, Operations, and Coordination.** This action team worked to establishing regular meetings of the crisis centers around the state to improve coordination and share best practices. Four of the crisis centers (2,3,4,5) now participate in monthly meetings, with the centers in regions 6 and 7 providing feedback without yet attending the meetings. The result of this collaboration is the desire to implement a better continuum of care by standardizing the intake and discharge process so that consistent information can be shared between the centers. The team is working on creating a comprehensive template for data collection and sharing, which will be incorporated as part of accomplishing action item #4. They also want to improve collaboration with 988 and the mobile crisis response.
- **Ensure Sustainable Statewide Funding and Support for Adult Crisis Centers.** To justify the crisis center funding, this team will identify key performance indicators to calculate a return on investment. They expect some of these indicators will show diversions from the hospital emergency room and the jails. They are currently determining what information is provided to Magellan, and what information they need to receive back. Once they understand what data are available, they can develop



Next Meeting
Friday August 28, 2026



THANK YOU!