**Treatment & Recovery Workgroup Definition**

Mental Health, Substance Use and Dual Diagnosis Disorder treatment programs, and services for children, youth, adults and senior adults. This may include but is not limited to Inpatient Treatment, Outpatient Treatment, Crisis Response, Recovery Support Services, including recovery housing, transportation, peer-to-peer, as well as supports for maintaining long term recovery

### **Workgroup Goals**

* Identify gaps in Idaho’s Behavioral Health system and make recommendations to fill them based on national best practices
* Identify gaps and make recommendations for Workforce Development
* Identify Idaho law that negatively impacts the delivery of Behavioral Health services in this state.

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| **PERSONA PLACEMAT**  **Workgroup: TREATMENT & RECOVERY** | |
| **(1) Who is the user of Idaho’s Behavioral Health System? What are their challenges?**  Involuntarily accessing services  Challenges - “Fractures” / gaps in the “the system” affecting the continuum of care. Stigma, denial, lack of insight.  How do I continue to meet daily obligations - no way to pay for services | **(2) Where do they enter the system?**  Same, plus:   * Emergency Departments * Jail * Courts |
| **(3) How are they interacting with the system?**  Under duress. May encounter challenges accessing the services they are court-ordered to receive. | **(4) What must we help them with?**  Meet them where they’re at to ensure services are available and easily accessible.  Recovery supports (housing, transportation) |

\* People access services voluntarily & involuntarily. The first persona represented the voluntary client. This new one describes the involuntary person